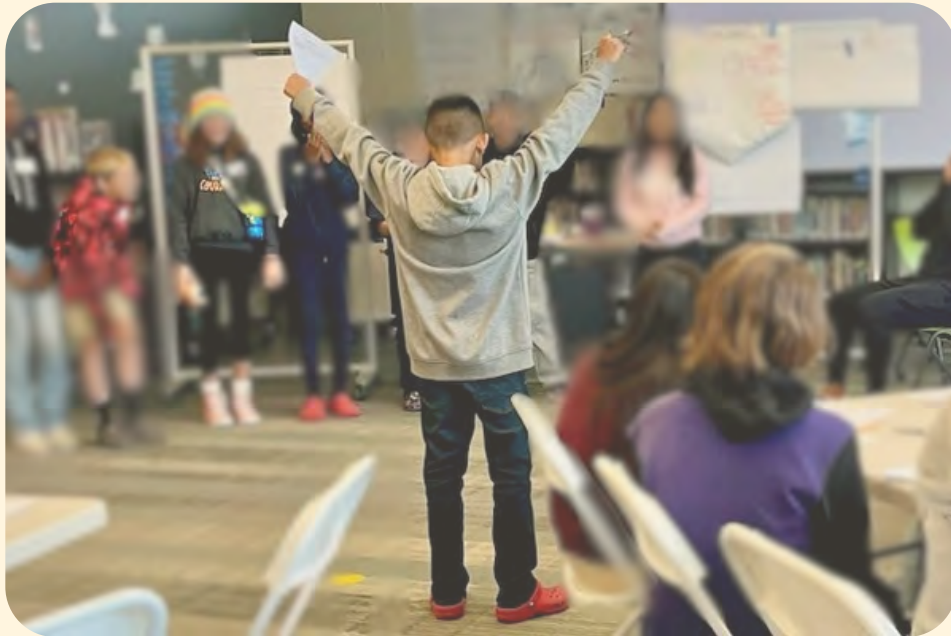




**COMMUNITY
MATTERS**

*Empowering Youth
Transforming Communities*

Programs & Services Guide



2026-2027

Programs & Services



Community Matters offers a variety of programs & services that support safe, connected, welcoming and inclusive schools and communities.

Our programs are designed to meet the needs of the clients we serve, so we offer in-person and online program delivery for:

- Administrators
- Staff
- Students
- Parents/Families
- Community

All programs & services prices are based on:

- Travel within the continental United States. Additional cost may apply for international services, remote or extremely rural locations.
- A one-person delivery of service; if more than one person is needed to deliver a service, additional costs will apply.
- Pre-written deliverables as described in this guide. If customization is needed it may change the cost of the service.

For more information, to schedule training, discuss customized training or consultation options contact Community Matters.



For more information contact us at 707-823-6159 or info@community-matters.org.

Safe School Ambassadors®

Community Matters Flagship Program since 2000



PROGRAM OVERVIEW



Safe School Ambassadors

Grades 4 - 12

Safe School Ambassadors® (SSA) Program is a highly effective program that equips 4-12th grade socially influential students with skills they can use with their peers to prevent and stop bullying, violence, harassment and other forms of mistreatment.

When the Safe School Ambassadors Program is implemented and delivered with fidelity, the following results are reported:

- Decreased incidents of bullying, harassment, cyber bullying, violence, exclusion and other forms of harmful behaviors and mistreatment
- Increased attendance and academic performance
- Reductions in the costs and losses in both time and money related to suspensions
- Improved relationships among and between students and adults
- Increased respect for diversity and different ways of thinking and acting
- Increased feelings of connectedness to school and each other

The (SSA) Program is an evidence-based program. In 2010, results from the study showed that during the designated time period:

- SSA schools showed suspension rate decreases of 33%
- Non-SSA control schools showed suspension rate increases of 10%

The SSA program is most effective when implemented over a 3-year time frame, which allows it to develop strong roots that anchor it firmly into school culture and practice. After the first three years of Community Matters providing the SSA Training, eligible schools are provided the opportunity to move into a Training of the Trainer (TOT) sustainability model. When schools move to the TOT, Community Matters partners with the school to support the program in a long-term sustainable way. With this approach, the SSA Program and the premises on which it stands become embedded into the school practices as a way of thinking, communicating and behaving.

For more information contact us at 707-823-6159 or info@community-matters.org.

Safe School Ambassadors®

Community Matters Flagship Program since 2000



PROGRAM OPTIONS

Safe School Ambassadors

In-Person & Online
Training Options

Safe School Ambassadors (SSA) is a highly effective program that equips 4-12th grade socially influential students with skills they can use with their peers to prevent and stop bullying, violence, harassment and other forms of mistreatment. The Initial and Expansion Trainings are for new students and adults. Each option includes technical assistance and program implementation support, program guides, online tools, and resources for year-round implementation.

Community Matters trains up to 40 new 4th -12th grade students and 5-8 adults. (1:6 adult to student ratio for each day).

- In Person Training is delivered over 2 full and consecutive school days.
- For SSA Expansion Training (2nd and subsequent years): Schools may also opt to invite up to 12 previously-trained veteran Ambassadors on Day 2.

Safe School Ambassadors Refresher

In-Person &
Online
Training Options

This training is for experienced, previously trained student Ambassadors and program adults only. It is intended to re-invigorate the program, provide skills review, and assist with annual program planning. Eligible schools will have had a 2-day SSA training within the past year. The Refresher includes training, program guides, online tools, resources, and coaching.

For up to 50 veteran SSA students and a 1:6 adult to student ratio.

Safe School Ambassadors Training of Trainer (TOT)

Pricing varies on number of participants and school site licenses

This training model is designed for a team of people within a school, district or county office to be trained to conduct SSA Expansions & SSA Refreshers for schools that have been running the SSA Program with fidelity for at least 2 years and have an SSA Site License. Contact Community Matters for eligibility requirements.



PROGRAM OVERVIEW



Safe School Buddies Grades 1-3

The Safe School Buddies (SSB) Program is designed for students in 1st through 3rd grades. The training provides the Buddies with examples of mistreatment and helps them understand what mistreatment looks and feels like. They learn and practice age-appropriate “Buddy Actions” they can use when they see different types of mistreatment such as teasing, put downs and exclusion. They also learn age-appropriate ways to effectively resolve conflict and problem solve. When the SSB Program is implemented and delivered with fidelity, the following results are expected:

- Increased awareness and understanding of what it means to be a good friend and positive influence in a peer group
- Decreased incidents of mean spirited and hurtful behaviors
- Increased ability to peaceably resolve conflicts and problem solve
- Increased respect for diversity and different ways of thinking and acting
- Positive feelings of connectedness to school and each other

The SSB Program is most effective when implemented over a 3-year timeframe, which allows it to develop strong roots that anchor it firmly into school culture and practices. After the first three years of a Community Matters trainer providing the 2-day SSB Training, the school can move into a Training of the Trainer (TOT) model whereby selected adults at the school are trained to provide the 2-day SSB training for the students and to keep facilitating the program. When schools move into the TOT model, Community Matters partners with the school to support the long-term sustainability of the program. With this approach, the core values and principles of the SSB Program become imbedded into the school practices as a way of thinking, communicating and behaving.

Safe School Buddies



PROGRAM OPTIONS

Safe School Buddies

In-Person
Training

The SSB Program empowers and equips socially influential students to promote kindness, respect for others, and to be positive role models with their peers. At its core, the SSB Program prepares younger students to become upstanders, to set positive and inclusive social norms on campus and to become Safe School Ambassadors when they enter 4th grade.

1st Year Implementation (Initial Training):

- Community Matters trains up to 30 new 1st -3rd grade students and 6-8 adults.

2nd and subsequent years (Expansion Training):

- Community Matters trains up to 30 new 1st – 3rd grade students and 6-8 adults; on Day 2 schools may add up to 10 previously-trained experienced Buddies.

Safe School Buddies Training of Trainer (TOT)

This training model is designed for a team of people within a school, district or county office to be trained to conduct SSB Expansions & SSB Refreshers for schools that have been running the SSB Program with fidelity for at least 2 years and have an SSB Site License. Contact Community Matters for eligibility requirements.

Pricing varies on
number of
participants and
school site licenses



For more information contact us at 707-823-6159 or info@community-matters.org.

SUPPLEMENTAL SUPPORT

SSA or SSB Adult Leaders Workshop

Full and Half Day
In-Person & Online
Training Options

This workshop is designed to empower Program Advisors and adult leaders involved in the SSA or SSB programs to achieve the highest level of outcomes from their investments. Participants are provided the opportunity to connect, network and collaborate with other local school leaders and Community Matters staff. Topics include: overcoming program obstacles, student engagement, family group meetings and activities, data collection support and best practices for operating with fidelity to achieve desired results.
For up to 40 adults.

SSA or SSB Practicum

For eligible TOT
participants and
licensed school
sites

Practicum Training includes the cost of the 2-day SSA Expansion training and coaching for two to three adult participants who have completed the TOT Training co-delivering the SSA Expansion under the guidance of a Community Matters Senior Trainer. The CM Trainer provides pre and post training mentoring and feedback.

Parent/Family Workshop

2-Hour In-Person &
Online Training
Options

*Held on the first
night of the SSA/SSB
training.

This workshop will equip families with knowledge and skills to take action when they or their children witness or hear about bullying, harassment and cyberbullying. Participants will learn to use proven communication skills to encourage open conversations with their children, respond effectively, and engage with school staff when incidents occur. Families will also learn about the importance of bystander intervention in the bullying dynamic, as illustrated by the Safe School Ambassadors Program, which equips student leaders with the skills to prevent, interrupt and stop acts of meanness.
For one or more schools – up to 100 participants.



Waking Up Courage



ENGAGE & EMPOWER THE WHOLE STUDENT BODY

Waking Up Courage in Every Student

Waking Up Courage in Every Student is a schoolwide curriculum that engages, equips, and empowers students to build emotionally safe, inclusive learning environments. Rooted in the evidence-based Safe School Ambassadors Program Upstander framework, it extends these proven concepts into a standalone solution that activates the entire student body.

Classroom Curriculum

Ten interactive classroom lessons build upon themselves to increase awareness and costs of mistreatment and empower students with safe and effective skills to intervene when they see, hear, or know that mistreatment is occurring.

Program includes:

- Interactive online teacher training session
- Implementation guidance and support

Curriculum Includes:

- Teacher Guide with 10 lesson plans and implementation tips
- Lesson handouts for students
- Digital slide deck and lesson aids

Waking Up Courage Assemblies

A powerful, student-centered experience that engages, unites, and empowers K-12 students to stand up and speak up when they see bullying, cyberbullying and mistreatment among their peers. It introduces them to youth-friendly language and skills they can use to safely and effectively defuse, de-escalate, and stop bullying behaviors and promote kindness and compassion.

Student Assemblies

Our student assemblies can be easily incorporated into existing school bell schedules. Up to 4 Assemblies per day (if additional are needed, please inquire).

In-Person & Online
Assembly Options

- Elementary School - up to 125 students per assembly (500 total).
- Middle & High School - up to 250 students per assembly (1,000 total).



For more information contact us at 707-823-6159 or info@community-matters.org.

Youth Empowerment



YOUTH VOICE & ENGAGEMENT,
BULLYING PREVENTION, PEER-TO-PEER PROGRAMMING

VoiceUP! Setting Healthy Boundaries

Online Training

This online, self-paced training is designed to empower students to identify, prevent and get help for issues surrounding sexual abuse and molestation.

The training empowers students to learn and set healthy boundaries and relationships. At the end of the training students will be equipped with tools to recognize, prevent and report when they see, hear, know and feel that their or their friends boundaries may be at risk.

Connect & Respect

One Day
In-Person
Training

For smaller school populations, this one-day training provides students and faculty with the skills and experiences to challenge stereotypes about one another and build more positive relationships, which reduces bullying, cyber-bullying and mistreatment, while improving the overall social-emotional climate.

Community Matters trains up to 50 4th -12th grade students and 5-9 adults. (1:6 adult to student ratio).



For more information contact us at 707-823-6159 or info@community-matters.org.

Restorative Practices



DISTRICT AND SCHOOL ADMINISTRATORS, SCHOOL STAFF, COMMUNITY LEADERS



Restorative Practices is a whole school approach that focuses on encouraging healthy relationships, repairing harm, and reducing discipline issues. Restorative Practices help staff members build stronger connections to students and each other, helps students create social norms based on empathy and understanding, and helps all stakeholders to build trust and restore community.

The Restorative Practices training services listed below have been developed to support staff, administrators, and parents/caregivers in understanding and implementing Restorative Practices in their schools and communities.

Restorative Practices Consultation

In-Person & Online

Customized consultation and training tailored to your site or district's specific needs and readiness level, including:

- **Implementation**– Assessing readiness, designing implementation plans, building infrastructure (systems, roles, schedules) needed to launch or expand Restorative Practices school or district-wide.
- **Staff Development**– Training and coaching for administrators, teachers and support staff to build shared practice and confidence using restorative approaches.
- **Student Empowerment**– Preparing student leaders to support a restorative culture.

Format and focus are determined collaboratively based on your school's goals and capacity.

Restorative Practices for Administrators Training

In-Person & Online Training Options

For administrative-level staff with responsibility for school safety, climate, and discipline. This training equips administrators with the understanding, strategies and tools for implementing Restorative Practices within their school, building a positive learning environment and addressing discipline and conflict constructively. Participants will learn how to effectively gain buy-in of staff, address effective policies and procedures and develop targeted training for key staff and personnel. The training will also provide a roadmap for assessing readiness and developing a school-wide plan for successful implementation and sustainability. For up to 35 adults.

For more information contact us at 707-823-6159 or info@community-matters.org.

Restorative Practices



DISTRICT AND SCHOOL ADMINISTRATORS, SCHOOL STAFF, COMMUNITY LEADERS

Overview of Restorative Practices

Two 3-hour sessions within a single day - In-Person & Online Training Options

This workshop provides an overview for all school staff - to broaden their understanding of restorative practices and its effectiveness in achieving positive behavioral outcomes. It is experiential and provides skills practice with affective statements, impromptu dialogue, and circles. For up to 35 adults per session, 70 total.

Student Circle Leaders

1-day in-person training

This one-day training prepares student leaders and their supporting adults to launch restorative circles in their school. In the morning, student leaders take part in a hands-on, experiential session that introduces the foundations of restorative practices, gives them practice leading and participating in circles, and builds their skills in affective statements and restorative communication. In the afternoon, adults reconvene without students for a focused planning session, translating the morning's work into a concrete plan for how circles will run at their school, including scheduling, staff roles, ongoing support for student leaders, and how to sustain the practice throughout the year.

***Pre-requisite:** School must have adults who are already using restorative practices and are committed to supporting the program throughout the year. For up to 40 students and 5-6 adults.



For more information contact us at 707-823-6159 or info@community-matters.org.

Restorative Practices



DISTRICT AND SCHOOL ADMINISTRATORS, SCHOOL STAFF, COMMUNITY LEADERS

Skills & Circles Training - Two Day

In-Person & Online Training Options

This training is designed for all staff and administrators. It provides a foundation for individuals interested in using restorative practices with their students and deepening their understanding of its roots in restorative justice and effectiveness in achieving positive behavioral outcomes. The training is experiential and provides skills practice with affective statements, impromptu dialogue, and the use of circles, which are essential elements in the restorative practice continuum. For up to 35 adults.

Skills & Circles Training - One Day

In-Person & Online Training Options

This training is a compressed version of the 2-day training. It provides an overview for individuals interested in using restorative practices with their students and deepening their understanding of its roots in restorative justice and effectiveness in achieving positive behavioral outcomes. Experiential introductions to affective statements, impromptu dialogue and community building circles are presented. For up to 35 adults.

RP Skills & Circles Training of Trainer (TOT)

Two Day
In-Person Training

This training model is designed for an experienced Restorative Practitioner* within a school, district or county office to be trained to conduct the Restorative Practices 1 and 2 day Skills & Circles training. Contact Community Matters for eligibility requirements.

Includes all training materials and resource packet.

* **Pre-requisite:** Participants must have prior experience with RP, either completing Community Matters' Restorative Practices Skills Development 2-day training or related experience.

** Minimum of five participants per training.

A blurred background image showing a group of diverse people, likely students or staff, sitting in a circle and engaged in a discussion or activity.

For more information contact us at 707-823-6159 or info@community-matters.org.

Restorative Practices



DISTRICT AND SCHOOL ADMINISTRATORS, SCHOOL STAFF



Formal Restorative Conferencing

Two Day
In-Person
Training

CM partners with the International Institute of Restorative Practices (IIRP) to provide this Formal Restorative Conferencing Training. This 2-day training is designed for individuals experienced in Restorative Practices who are interested in facilitating restorative conferences. Participants will:

- Learn how to plan and coordinate pre-conference activities, which are essential to the success of Restorative Conferences
- Gain skills needed for effectively facilitating conferences
- Understand how to develop and monitor high quality follow-up plans
- Recognize the benefits of Restorative Conferencing and its positive impacts on school discipline, suspensions and overall climate

For up to 20 adults.

* **Pre-requisite:** Participants must have prior experience with RP, either completing Community Matters' Restorative Practices Skills Development 2-day training or related experience.

Strengthening & Sustaining a Restorative School Culture

One Day
In-Person & Online
Training Options

For district administrators, teachers and all staff members who have been trained and involved in Restorative Practices for schools. Supporting and sustaining a restorative school culture requires ongoing efforts and teamwork. Keeping the momentum towards attaining a restorative school wide culture while not allowing obstacles to block the progress is key. This interactive training will explore ways to keep restorative efforts strong and sustainable while also expanding the impact. Guidance will be provided for school teams to identify connections between current initiatives and Restorative Practice plans. For up to 35 adults.

For more information contact us at 707-823-6159 or info@community-matters.org.

School, Family and Community Workshops



Cyberbullying & Principles of Digital Wellness

1-Hour Online Workshop

This workshop helps parents/families navigate current trends in social media, raise awareness of their child's online experience and model how to interact safely and responsibly in the digital world. Participants will also learn key signs of cyberbullying and mistreatment and discuss actions to take if their children are involved with bullying and mistreatment online.
For up to 75 adults.

Restorative Practices for Families

1.5-Hour
In-Person & Online Workshop Options

This workshop is designed for parents, caregivers & school staff. Participants will gain skills, tools and strategies to collaborate with schools to bring restorative practices (RP) to life in order to create optimal learning environments. It will also deepen staff skills in RP and provide opportunities to strengthen relationships and improve communication with families to support a positive school climate at home and at school.
For up to 75 adults.

Upstanders in the Workplace

3-Hour In-Person Workshop

This workshop equips participants with practical skills to respond when they witness unkind or inappropriate behavior in the workplace. Participants learn how to intervene in ways that support others, address issues constructively, and maintain professionalism in the moment. The workshop also focuses on staying calm under pressure, navigating conflict, and contributing to a workplace culture where people feel respected and included.
For up to 30 participants.



For more information contact us at 707-823-6159 or info@community-matters.org.

Professional Development & Consulting Services



Consulting Services

As a national thought leader with expertise in whole school climate improvement, Community Matters is available to provide customized consultation services and trainings to districts and individual schools that are interested in school climate transformation efforts.

Consultation and services may include:

- Restorative Practices
- Youth empowerment training and/or summit
- School climate and safety improvement
- School Resource Officer & campus supervisor training
- Bus driver training

Keynotes and Presentations

Community Matters experienced staff and trainers are available to deliver keynotes, presentations and workshops.

Topics have included:

- Improving School Discipline and Creating Safer Schools from the Inside-Out
- Empowering Youth to Stop Bullying and Improve School Climate: An Evidence-Based Approach
- Leading the Change through Restorative Practices
- Empowering Youth to Prevent Violence and Threats on Campus
- Sexual Misconduct, Suicide & Bullying: How Schools Can Reduce Risk & Improve Results



For more information contact us at 707-823-6159 or info@community-matters.org.